engadin-adventure.ch rafting and biking adventures in the swiss alps



Engadin-Adventure Rafting Info

Dear Guest,

Thank-you for booking with Engadin Adventure, we look forward to seeing you on the river...however before we start there are some things you need to know about the trip; below you'll find the answers to common questions as well as information on what to bring and how to get here.

Rafting Equipment

This is what you get from us: Wetsuit, jacket, booties, helmet and lifejacket. Coffee or tea as a welcoming drink A barbecue lunch (day trips only) A beer or a snack after the trip **This is what you should bring:** Bathing costume Bath towel If you have an allergy or are asthmatic; please do not forget your medication

Please be aware that we are not responsible for personal belongings either on or off the river, we do supply lockers for personal belongings.

Meeting Point: The Engadin Adventure raft base in Scuol

<u>Meeting time</u>: 10.20 for morning, family and daytrips. 13.20 for afternoon trips

Traveling to and from Scuol by train

To Scuol:

You will information about traveling to Scuol by train at <u>www.sbb.ch</u> Trains from beyond the Engadin arrive at 18 minutes past the hour. Our trips are scheduled to coincide with the 10:20 and 13:20 train arrivals. If you need to be picked up at the station please call us to arrange this ahead of time.

From Scuol:

Trains from Scuol depart hourly to St Moritz (at 34 minutes past the hour) and Klosters, Davos, Landquart, Zurich and beyond (at 40 minutes past the hour).

At the Rafting Base

At our rafting base you will find toilets, showers changing rooms and lockers, there is also a sauna for cooler days and plenty of parking should you be traveling by car.

Upon arrival please check in at the office. There is coffee and tea available and we recommend that you arrive at least 10 minutes before departure times.

Before departing for the river all guests are outfitted with a neoprene wetsuit, bootie and jacket, and a lifejacket and helmet.

After being fitted out all rafting participants receive safety and paddling instructions from the guides before we put on the river.

Should you have any medical condition that may affect you on the river, please inform your guide <u>before</u> departure. If you need to take medication with you, we can carry it in the waterproof first-aid kit on the trip leaders' raft.

Should you require further information, you can contact us at +41 81 861 14 19

Map of Scuol



The lower Engadin valley, Switzerland



What do I need to bring?

All you need is a towel, swimming costume, money (you may want to buy a photo or t-shirt) and yourself, all the gear that you need on the river you will get from us. This includes a neoprene wetsuit, neoprene booties, neoprene jacket, lifejacket and helmet.

What do we get to eat?

There is a little something after every trip; we call this après raft. For example, cookies and mineral water for the kids, a beer for Dad or a fruit juice for Mum. If you take part in a full day trip then you get a barbecue lunch, this includes a pork steak (one), potato, salad, tomatoes, mineral water, tea, coffee and cookies.

Will I get wet?

Yes...we just can't say how wet.

What happens if I fall in the water?

Then you are really going to get wet....however after the safety talk and the training that you have had at the beginning of the trip you will know what to do...assume the position...the white-water floating position.

I can't swim, what do I do?

Sadly we can't take guests who cannot swim on the river with us....our advice is....learn to swim.

Do rafting trips get cancelled because of bad weather?

Seldom...we give our guests high quality wetsuits, booties and jackets that protect against the elements; you are going to get wet anyway so you may as well go rafting when it rains. However extended periods of rain may cause the river to rise and force us to change planned trips...if you have any questions you can call us at +41 81 861 14 19

I need to take medication with me, what do I do?

If you need to carry medication with you please talk to the head guide just before getting changed; he or she can then recommend how best to take your medication with you on the river.

I have a medical condition, what should I do?

You should discuss this with the head guide before getting changed; he or she can then recommend what to do and what precautions to take.

I am arriving by train, how do I get to the rafting base?

If you are travelling to Scuol by train (we recommend it) then be sure to tell us, that way we can pick you up at the train station in Scuol.

How many people fit onto a raft?

Our Incept white-water rafts take a maximum of 7 paddlers plus the guide. This number may change due to changes in river conditions. It may be that we have to divide some groups up because of this. Sorry....but safety comes first.

What's the minimum age for rafting?

The minimum age for a normal rafting trip is 14, however on family trips we have a minimum age requirement of 7 or 1.2m (please note that while a child my be old enough, if they do not fulfil the minimum height requirement they cannot go on the river)

Can I take my camera with me?

Yes...if it's waterproof; however please remember we do not accept responsibility for any personal items carried on the river.

Are there photos?

Yes...nearly always. You can purchase photos of your rafting adventure after the trip from the photographer, please ask ahead to make sure that your trip is being photographed as weather and access may prevent some trips from being photographed.

For further information you can call us at: +41 81 861 14 19... or e-mail us at: *adventure@bergbahnen-scuol.ch*

Engadin Adventure - terms and conditions

- All reservations are binding.
- Our trips run also during inclement weather.
- In case of trip annulment because of safety concerns participants will receive a voucher for another trip of the same value (excluding travel costs).
- Please inform your guide if you are a weak swimmer or have a medical condition that may affect you on the river.
- White-water rafting is not suitable for pregnant women.
- Engadin Adventure is not responsible for the loss or damage of glasses, valuables or personal clothing.
- Engadin Adventure reserves the right to change its prices and tours.
- Please follow the minimum age recommendations.

We ask you to consider that in case you cancel your trip we must charge you for our costs.

- Cancellations up to 10 days before the day of travel, SFr 40.-
- Cancellations 9 to 3 days before the day of travel, 30% of the booked activity
- Cancellations 2 to 1 days before the day of travel, 50% of the booked activity
- Cancellations on the day of travel, 100% of the booked activity

You can of course have someone else take your place if you are not able to take part in the booked activity.

The fine print

- Rafting participants are required by Swiss law to have their own insurance.
- Please be aware that Engadin Adventure reserves the right to change, postpone or even cancel trips should we consider conditions to be unsafe.
- The court of jurisdiction is that of Scuol, Switzerland.
- Rafting participants must be able to swim.
- The consumption of alcohol immediately before or during a rafting trip is forbidden.
- The minimum age for adult rafting trips is 14 years and for family trips 8 years.

